



DIAGNOSTIC AND INTERVENTIONAL ENDOSCOPY · ERCP · CAPSULE ENDOSCOPY · ACNES

DR BERNARD CHIN MBBS (Adelaide) FRACP (Australia) Gastroenterologist
DR JOHN OMBIGA MBBS FRACP (Australia) Gastroenterologist
DR MONTRI GURURATSAKUL MD, PhD (Australia), FRACP (Australia) Gastroenterologist

Telehealth Policy and Informed Financial Consent Dr Bernard Chin

A “Teleconference” or “Telehealth” appointment is a professional attendance with a Specialist via telecommunication, rather than a face-to-face appointment. This can be via telephone or video call (Skype, FaceTime etc.)

Options for Telehealth:

- Telephone: Mobile/Land Line
- Face Time: Apple iPhone users only
Dr Chin’s ID: chopinmagic@hotmail.com
- Skype: An account must be set up prior to your appointment and can be downloaded via the App Store (Apple) or Google Play (Android). *Please provide your Skype ID to reception.*
Dr Chin’s ID: cairns.gastroenterology

Telehealth consultations are only given an approximate time, this could slightly vary on the day due to unexpected delays.

Fees: An invoice for an Out-of-Pocket fee may be emailed to you for payment prior to your appointment. Please be aware, your OOP fee charged for your procedure only covers **ONE** follow up appointment.

Direct deposit is the preferred method of payment:
Name of payee: Cairns Gastroenterology
BSB: 032-326
Account: 133-133

MasterCard / Visa credit or debit card payments are also accepted via the PayWay link OR on our website under “Patient Payments” <http://www.cairnsgastro.com.au/patient-payments/> and are subject to surcharges. Please use your name or invoice number as the reference for your deposit.

Due to Covid-19 measures, cash or cheques will no longer be accepted by our practice.

By signing below, I confirm that I have read and understood the information above.

Name: _____

Date of Birth: ____ / ____ / ____

Signature: _____

Today’s Date: ____ / ____ / ____